



Mechanical Seal Enquiry Form

Please complete as much information as possible.

Customer Information

Customer Name	
Location	
Industry	
Area of Plant	
Equipment Service	
Contact Person	
Phone no.	
Email	

Enquiry Type

Please indicate the type of enquiry below (please tick)

<input type="checkbox"/>	Seal for a new pump/equipment	<input type="checkbox"/>	Seal retrofit or upgrade from existing seal
<input type="checkbox"/>	Gland packing to seal conversion	<input type="checkbox"/>	Seal repair or refurbishment request
<input type="checkbox"/>	Other - please provide details: <input type="text"/>		

Please indicate relevant details relating to the enquiry e.g. current seal failure or issues related, cost related, lead time related etc.

Equipment Details

Please include units where relevant.

Type of Equipment e.g. Pump, Mixer, Compressor etc.:	<input type="text"/>		
Manufacturer	<input type="text"/>	Seal Orientation (top, side etc)	<input type="text"/>
Model no.	<input type="text"/>	Pump Design Std. (ISO, DIN et	<input type="text"/>
Size	<input type="text"/>	API Plan No. (if applicable)	<input type="text"/>
Serial no.	<input type="text"/>	Shaft Radial Movement (max)	<input type="text"/>
Tag no.	<input type="text"/>	Shaft Axial Movement (max)	<input type="text"/>
Static Pressure Ratin	<input type="text"/>	Shaft Material	<input type="text"/>

Suction Pressure
Discharge Pressure
Shaft Speed

Has Equip. Been Modified (Y/N)
If yes, please add details

Fluid Details

Please include units where relevant.

Fluid Name		Hazardous (Please circle)	Toxic	Flammable	Explosive	N/A
Fluid Temperature		Polymerising		Yes	No	
pH at OT		Dissolved Contaminants		Yes	No	
Chemical Composition / Concentration		Abrasive Content		Yes	No	
Viscosity at OT		Max. Particle Size				
Specific Gravity at OT		Flush Available		Yes	No	
Vapour Pressure at OT		Current Flush Fluid				
Seal Chamber Pressure		Dry Running Possible		Yes	No	

OT = Operating Temperature

Customer Requests & Supplementary Information

Please provide any additional information regarding requested seal type, materials, flushing systems, or other specific requirements relating to the enquiry.

--