

## Mechanical Seal Enquiry Form

Please complete as much information as possible.

### Customer Information

Customer Name	
Location	
Industry	
Area of Plant	
Equipment Service	
Contact Person	
Phone no.	
Email	

### Enquiry Type

Please indicate the type of enquiry below (please tick)

<input type="checkbox"/> Seal for a new pump/equipment	<input type="checkbox"/> Seal retrofit or upgrade from existing seal
<input type="checkbox"/> Gland packing to seal conversion	<input type="checkbox"/> Seal repair or refurbishment request
<input type="checkbox"/> Other - please provide details: <input style="width: 60%;" type="text"/>	

Please indicate relevant details relating to the enquiry e.g. current seal failure or issues related, cost related, lead time related etc.

### Equipment Details

Please include units where relevant.

Type of Equipment e.g. Pump, Mixer, Compressor etc.:

Manufacturer		Seal Orientation (top, side etc)	
Model no.		Pump Design Std. (ISO, DIN etc.)	
Size		API Plan No. (if applicable)	
Serial no.		Shaft Radial Movement (max)	
Tag no.		Shaft Axial Movement (max)	
Static Pressure Rating		Shaft Material	
Suction Pressure		Has Equip. Been Modified (Y/N)	
Discharge Pressure		If yes, please add details	
Shaft Speed			

### Fluid Details

Please include units where relevant.

Fluid Name		Hazardous <small>(Please circle)</small>	Toxic	Flammable	Explosive	N/A
Fluid Temperature		Polymerising			Yes	No
pH at OT		Dissolved Contaminant			Yes	No
Chemical Composition / Concentration		Abrasive Content			Yes	No
Viscosity at OT		Max. Particle Size				
Specific Gravity at OT		Flush Available			Yes	No
Vapour Pressure at OT		Current Flush Fluid				
Seal Chamber Pressure		Dry Running Possible			Yes	No
Conductivity						

OT = Operating Temperature

### Customer Requests & Supplementary Information

Please provide any additional information regarding requested seal type, materials, flushing systems, or other specific requirements relating to the enquiry.